

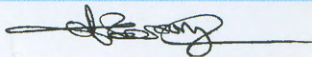


QUALITY POLICY

- To strive and offer world class quality products and services to our customers in domestic and international market.
- To accomplish the corporate vision of the company by offering technologically advanced and reliable products and services to the best satisfaction of the customers.
- To improve competitiveness and profitability through continual improvement in quality of products, processes, systems and after-sales-service.

QUALITY OBJECTIVES

- Manufacture and supply equipments to meet customers' needs, applicable statutory, regulatory and safety standards, so as to maintain dominant position in the market.
- Provide total engineering solutions to the customers ensuring satisfactory performance of the products and high equipment availability.
- Establish systems to provide customer support at the shortest possible time and bring about quality awareness to customer personnel in operation and maintenance of product to maximize equipment utilization and availability.
- Develop the state-of-the-art technology for all products, to diversify and qualitatively grow to keep pace with the competitive environment.
- Have an effective documented system to ensure product quality and service.
- Adopt best quality practices and emerging concepts for improvement of systems, processes, products and services.
- Continuous building of skills and core competencies amongst personnel to bring about effectiveness required for design, manufacturing, testing and servicing of products.
- Promote team spirit to achieve continual improvements in quality of process, products and services.
- Evaluate manufacturing and field performance data to effect improvements in technological processes and product performance.
- Establish control over quality costs to achieve high profitability.
- Treat vendors as business partners and evolve strategies to ensure quality supplies from them.
- Treat every function as a process whose quality can improve products and services of our company.



(V R S NATARAJAN)

Chairman & Managing Director



beml
NEW FRONTIERS. NEW DREAMS

BEML LIMITED